

VENDOR NAME: AT&T Corporation**SERVICE/PRODUCT NAME: SIP Trunk: Business Voice Over IP Services****SERVICE/PRODUCT DESCRIPTION:****IP Flexible Reach (aka IP Flex)**

Note: The provisioning of IP Flexible Reach requires either AT&T Managed Internet Service (MIS) or AT&T Virtual Private Network (AVPN) service for transport. Please refer to those Product Schedules for information and pricing for those services or contact your AT&T Representative.

IP Flexible Reach is a managed Voice over IP (VoIP) solution that provides inbound and outbound calling on your data network, giving you long distance, and international calling for all your sites globally and also local calling for your U.S. sites. IP Flexible Reach provides VoIP calling service to your data network.

IP Flexible Reach uses two networks. The first is a U.S.-only network that provides AT&T Managed Internet Service (MIS) and Ethernet Managed Internet Service (EaMIS).

The second network that we use with IP Flexible Reach is the AT&T Virtual Private Network (AT&T VPN). This global network provides increased security over the MIS network and supports the same speeds.

With both networks, IP Flexible Reach adds VoIP to your IP VPN services. Your IP services travel over AT&T's global MPLS backbone, which provides seamless communication across your business, unparalleled reach, network reliability, and enhanced network security. With both networks, AT&T supports MLPPP speeds (up to 8XT1 for 12 Mbps bandwidth) and Ethernet up to 1 Gige.

With the MIS network, we deploy gateway routers at your sites to transport voice and data traffic. Your PBX or IP PBX connects to this router. To enhance voice quality, we configure the router to prioritize traffic for immediate transport. The router assigns all voice calls to Class of Service 1. Our engineers configure the router for advanced bandwidth management and traffic queuing priorities as part of your service installation.

With the AT&T VPN network, AT&T supports both customer owned or AT&T owned/ managed routers.

AT&T's IP Flexible Reach solution provides **Local, US Long Distance, International voice and fax calling**, delivered via AT&T's advanced VoIP infrastructure. This service offers three calling plans: LD Only (Plan A), Local and LD (Plan B) and Local and LD with bundled LD minutes (Plan C). All package options include free unlimited on-net calling between all locations that use IP Flexible Reach.

The concurrent calls capacity depends on your transport access facility's bandwidth. For example, T1 access supports 6 to 50 concurrent calls, and with Ethernet, can support more than 30,000 calls when you use a Session Border Controller.

IP Flexible Reach interoperates with traditional digital TDM PBXs and IP PBXs and integrates with AT&T Voice DNASM services.

On your local area network (LAN), your IP phone converts your voice or facsimile transmissions into Internet Protocol (IP) format. Your LAN equipment routes those transmissions (calls) via your transport access facility to our network. On-net calls (VoIP to VoIP) route only within the IP network. Off-net calls (VoIP to analog phones) route through a gateway device that converts them from IP to analog format and routes them on the public switched telephone network (PSTN) to their destination.

The solution offers many features and benefits.

IP Flexible Reach gives you these features:

- **Voice over IP (VoIP)**—With VoIP, you'll connect all of your desktop equipment to your LAN, and you'll route your voice calls over our global IP network instead of the public switched telephone network (PSTN). You'll have lower costs for network wiring. And, by using our VoIP network, you can manage your communication costs more effectively.
- **Integrated network access**—You can transport voice calls on the same AT&T provided Internet access or MPLS facility that you use for data service. By integrating your voice and data services on the same line, you reduce access costs and simplify your network management. And, the service supports MIS, EaMIS and AVPN access.

- **Compatibility**—VoIP interoperates with a wide range of PBX systems, including traditional digital TDM PBXs and IP PBXs, and integrates with AT&T Voice DNASM services. Because AT&T's VoIP service is compatible with your current telephone equipment, you can take advantage of IP Flexible Reach without investing in a costly PBX system replacement.

The solution gives you several options.

The following options are available with IP Flexible Reach:

- **Network Access**—You can choose between MIS/EaMIS access (with a router that AT&T manages) and AVPN access (with a router that you manage). These access methods enable you to tailor your solution to meet your requirements.
- **IP long distance (Plan A, available globally)**—supports long distance VoIP calling. You get unlimited on-net calls, and you get outbound long distance and international calling at competitive per-minute rates. Because this plan supports only long distance calling, all local calls—including 911—are unavailable with this service. With this plan, you must maintain an inbound and outbound public switched telephone network (PSTN) line in order to make and receive local calls, including 911. (This plan is not available with AVPN access.)
- **Local and long distance (Plan B, U.S. only)**—offers free local and discounted long distance VoIP calling. You get unlimited on-net calls, and you get unlimited inbound and outbound local calling. Outbound off-net local toll, long distance, and international calling bill at competitive per-minute rates. You must dial 1 plus the 10-digit number to complete local calls. This option allows you to use PBX private dialing plans.
- **Local and long distance package (Plan C, U.S. only)**—provides free local and partially flat-rate long distance VoIP calling. You get unlimited on-net calls, and unlimited inbound and outbound local calling. This option includes 300 minutes of off-net U.S. local toll and long distance calling per concurrent call. Additional minutes of off-net local toll, long distance, and international calling are not included but bill at competitive per-minute rates.
- **Virtual telephone numbers (VTNs)**—enable you to use a phone number that is not physically located within your site's local calling area (such as, a Manhattan phone number located in an office in Atlanta). VTNs allow you to have a single site that uses phone numbers from multiple local calling areas. VTNs let you easily route calls from other calling areas to a central location.
- **Local feature options**—provide additional features for plans B and C. Local features include Direct Inward Dialing (DID); Direct Outward Dialing (DOD); Toll-free terminations; Local Number Portability; N11, 411, and NPA 555-1212; Directory Assistance; Caller ID with Name; Operator Services; Directory Listing; 911/E911 service; and Call Blocking options.

IP Flex Reach Enhanced Features

IP Flexible Reach Enhanced Features Package—adds telephone number-level features to your SIP trunking service like Call Forwarding, Find Me/Follow Me, and Account codes, as well as advanced routing and resiliency features to keep your business running. The package includes a web-based management portal, so you can quickly and simply assign and manage your users and features. The Enhanced Features Package can help you boost employee productivity, enhance disaster recovery, optimize your network, and improve your BVoIP experience.

This feature set is available for TDM handoff (PRI/CAS), Analog handoff with BIB and select IP-PBXs*

End User and Admin Portal for feature management



Line Features

Telephone Number (TN) level features:

- Call Forwarding, CF Not Reachable, Always, Busy, No Answer, Selective
- Blind Transfer (SIP Refer)
- Locate Me (up to 5 TNs)
- Simultaneous Ringing (up to 10 TNs)
- Direct Inward Dialing (DID) call limits per number (Max DID Policing)
- Outgoing call restrictions
- Account/Authorization codes
- Scheduling

Trunk Features

Inbound Call Distribution and Trunk to Trunk Failover:

- Trunk Call Routing Capabilities:
 - Linear Routing
 - Round Robin Routing
 - % Allocation Routing
 - Most Idle

*Not all features are available with each handoff or IP-PBX type

IP Toll Free

AT&T IP Toll-Free (Calling Plan G) is an inbound VoIP calling service that provides toll-free service on an IP network. This service lets your domestic customers use a toll-free number to reach your U.S. locations. AT&T IP Toll-Free is similar to a traditional toll-free service, but your voice and data traffic travels on the same IP service.

IP Toll-Free lets you migrate from traditional nodal voice service to IP at your own pace without interrupting your toll-free or call center applications. It works with your traditional toll-free service to enable your voice traffic to route seamlessly between IP and nodal terminations. We support IP Toll-Free on both Managed Internet Service (MIS) and Ethernet Managed Internet Service (EaMIS) so you can choose a solution that fits your strategy on convergence.

You can support your toll-free applications with multiple call center sites, which can be a mix of switched and dedicated access and a mix of nodal and IP terminations. You have the ability to migrate and integrate your services on your schedule, as your business needs grow and change. See Figure 1.

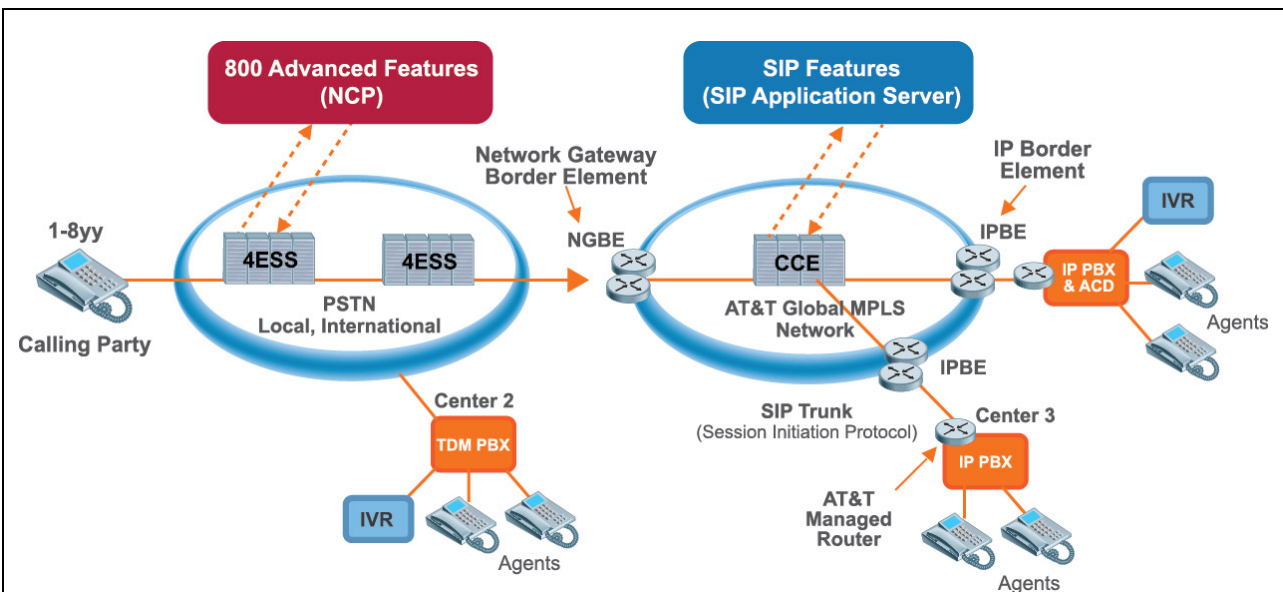


Figure 1: AT&T IP Toll-Free Service Network Diagram

With voice and data service on one network, you need fewer network, operations, and maintenance resources. As a result, you lower your operational expenditures. IP Toll-Free's consolidated infrastructure can also reduce the need for you to invest in new nodal equipment. So, as you migrate your voice service to IP, you can reduce capital outlays and control costs.

IP Toll-Free supports both traditional digital private branch exchanges (PBXs) as well as AT&T-certified IP PBXs. And, it supports most of AT&T's Toll-Free Advanced Features. Advanced Features remain consistent as you migrate from Time Division Multiplexing (TDM) to IP. IP Toll-Free works with U.S. Off Net Outbound Calling and International Off Net Outbound Calling, which you order independently of IP Toll-Free service.

IP Toll-Free converts voice traffic to data packets so you can use your MIS or EamIS connection for data, voice, and fax traffic. We provision VoIP on your managed MIS service and install an AT&T managed router at your location. We connect your digital PBX or IP PBX to the router and transport calls over the IP access to the AT&T MPLS network. IP Toll-Free calls always originate in the PSTN network. Advanced Feature processing is completed in our 4E network, as with traditional toll-free. If the call's destination is an IP end point, the call then travels from our 4E switch in our IP/MPLS network for routing to your IP site. Our VoIP network infrastructure, including call control elements (CCEs), IP border elements, routing engines, and application servers, manages the VoIP calling activities and provides security for your calls.

AT&T IP Toll-Free gives you these features:

- **MPLS technology**—IP Toll-Free employs MPLS with Class of Service (COS) technology to transport voice calls over our IP network. COS allows you to classify traffic based on applications and your bandwidth and latency needs. By classifying traffic, you can segregate and prioritize critical applications and control how your bandwidth is used. Our private, MPLS-based VoIP network is designed to support your voice and data needs now and in the future.
- **Converged network**—Our converged networks simplify the maintenance, management, and control of your services. IP Toll-Free provides streamlined support and tools to serve both voice and data services. With simplified processes and tools for maintenance, routing, and reporting, you can more easily manage your network.
- **Technical support**—AT&T's Customer Care team monitors and maintains your AT&T IP Toll-Free service and customer premises equipment on a 24x7 basis. Our technical support includes maintaining and monitoring routers, modems, and AT&T-provided CSU/DSUs (channel service units/data service units). We also provide fault monitoring for the VoIP network elements and IP access routers. With IP Toll-Free, you can count on technical support and service when you need it.
- **Secure VoIP infrastructure**—Our redundant and survivable IP/MPLS network prevents denial of service or deterioration of VoIP services, helps ensure confidentiality and privacy, and helps protect system functions from corruption. With the multi-layered security of our VoIP infrastructure, your IP Toll-Free service provides end-to-end voice and data integrity and privacy.

- **Service assurance policy**—We provide two types of service agreements—Never Miss a Call® service and No Miss Installation service (for service in the U.S. and Canada only). Never Miss a Call® service provides alternate call handling in case of service interruption. No Miss Installation service provides alternate call handling or free installation if we miss the service installation due date. These agreements give you peace of mind that your IP Toll-Free service will always be available.

The solution includes several components.

AT&T IP Toll-Free uses these components:

- **Network access**—provides access to the data network via your MIS service.
- **Managed customer premises router**—performs the necessary class of service markings and queuing capabilities. If using a traditional digital PBX, the router requires an internal IP voice module card to connect IP calls to your PBX.
- **Diagnostic modem**—connects to a separate access facility, and we use it to quickly isolate and correct any problems on the router or the access facility.
- **Channel Service Unit/Data Service Unit (CSU/DSU)**—connects the router to the network access circuit.
- **PBX or Interactive Voice Recognition (IVR)**—terminates calls on customer premises.

The solution gives you several options.

The following options are available with AT&T IP Toll-Free:

- **Toll-Free Advanced Features: Redirection**—enables you to redirect toll-free calls to alternate answering locations. Pre-answer redirection features work before you answer the call by, for example, directing a call to a secondary location when a primary location is unavailable. The post-answer Transfer Connect feature (domestic toll-free only) lets you transfer calls to another AT&T toll-free number.

Redirection features also include Calling Party Number (CPN) and Dialed Number Identification Service (DNIS) digits, which provide customer termination information.

- **Toll-Free Advanced Features: Routing**—routes calls to different locations or different arrangements at the same location based on specified parameters (such as time of day, day of week, or area code/originating country). The routing feature lets you use your company resources more wisely by automatically directing calls to the proper resources. Your employees spend less time on the phone directing callers and more time giving callers the information they want.
- **Toll-Free Advanced Features: Announcement**—guides your callers, allowing them to reach the correct department or hear important information by following the prompts. You can use the generic announcements or customize them. Callers will appreciate getting the information they want or easily reaching the correct department or person.
- **Toll-Free Advanced Features: Control**—allows you to store and activate routing plans for back-up or disaster recovery and make real-time changes to your feature parameters. Using control features, you can meet special staffing and resource management needs or respond to peak business activity periods at different times of day, on certain days of the week, or different times of the year.
- **Class of Service (CoS) option**—gives you the flexibility to prioritize your applications. The CoS option, available on your access circuit, supports four classes of service:
 - CoS 1 includes applications such as Voice over IP and videoconferencing
 - CoS 2 includes critical data applications such as credit transactions and packages for enterprise resource planning like PeopleSoft and SAP (Systems, Application in Data Processing)
 - CoS 3 includes standard business data requirements for applications such as human resource web sites and company email
 - CoS 4 includes general data applications such as file transfer protocol (FTP), and Internet browsing

To assist you with your service classifications, we offer 25 different CoS “profiles,” which have pre-determined bandwidth allocations for each CoS. A CoS profile is a template that you use within your network to allocate bandwidth across your Committed Data Rate (CDR). You can

select a CoS profile for ingress classification or egress queuing. With the CoS option, you'll have a cost-effective network where your critical applications receive the highest priority.

- **IP Transfer Connect**—allows you to activate pre- and post-answer transfers to any other AT&T IP Toll-Free or nodal toll-free site. IP Redirect provides pre-answer call transfer using criteria that you define. IP Courtesy Transfer provides post-answer basic transfers via out-of-band signaling. IP Transfer Connect uses speed dial codes to perform these network-based transfers. The transfers help you reduce costs and complete more transactions by efficiently moving toll-free callers to the appropriate agents, departments, or locations without asking callers to redial.
- **IP InfoPack**—displays call information to a person receiving a forwarded call. You can use IP InfoPack as a standalone feature on a termination or with the data forwarding option of IP Transfer Connect. IP InfoPack will display the following data, in any combination you select: billing number; calling party number; originating line information; and user-to-user information. In order to receive the information for a forwarded call, the recipient of the transfer must also subscribe to IP InfoPack.

AT&T Voice DNA Service Description

AT&T Voice DNA® is a fully hosted, network-based Voice over IP (VoIP) service that delivers enhanced communication tools over AT&T's industry leading global IP network. AT&T Voice DNA® provides IP telephony supporting inbound and outbound calling on your data network, with unlimited local and long distance calling within the U.S., plus competitive international rates. AT&T Voice DNA® also includes advanced features and a full suite of management services and tools.

An administrator portal provides your network administrator web tools to perform adds, moves, changes, and disconnects and to set up each user's features, call controls, and IP phones. After setup, these features work even from remote locations. Using the web tool, your administrator can pull usage reports, assign phone numbers and features, create call or hunt groups, assign departmental billing codes, and view service level reports.

A personal web portal (available with Enhanced/Premium options) allows users to control AT&T Voice DNA® features from a web browser. Your administrator creates a user login and password, and then your employees can manage their services and features. With this tool, your employees can view call logs, find contact information, establish contact numbers, manage features and settings, set call forwarding options, download voicemail to email, return voicemail via email, and listen to voicemails.

Your employee's IP phone connects through your office LAN to the application server on our network. The application server identifies your employee and provides that employee with his or her network calling features. The 10-digit phone number travels with the phone, so inbound calls reach your employee wherever he or she plugs in the phone at authorized locations.

The solution offers many features and benefits.

AT&T Voice DNA® gives you these features:

- **Productivity Features**—Voice DNA provides advanced services such as unified messaging, VIP routing, collaboration, switch phone, on-demand conferencing, and click-to-call. Through convergence, IP telephony lets you merge your communication services, such as email and voicemail, so your employees can work more efficiently and effectively.
- **Simple Network Management**—Voice DNA service includes web tools that let your network administrator add, move, or change services. Your administrator can instantly change a phone's number or features. We host your network features in our Voice DNA network, so you eliminate the costs of owning and maintaining an on-site phone system, and you won't need to place orders for changes. You retain full control of your service, and you eliminate order processing costs and delays.
- **VoIP Phones**—When your employees establish an IP network connection, they instantly gain access to their full voice communication services. Your employees have access to all of their telephony features wherever they can use the service. Their phone number and their calls follow them, so they'll never miss a call.
- **Network-Based Services**—Voice DNA provides network-based features, central administration, user control through a web portal, and SIP-enabled phones. You'll reduce costs by eliminating onsite PBX equipment and maintenance, and you'll eliminate service charges associated with adds, moves, and changes of users, phone numbers, or features.

Central Administration—The web portal lets your administrator add, change, move, or remove phone numbers, features, or users. Your administrator can quickly and easily make system changes across your entire enterprise without having to place orders.

The solution includes several components.

AT&T Voice DNA® uses these components:

- **IP phone**—provides calling capability and access to features. AT&T-certified IP phones, which are customer-owned, connect to your Ethernet LAN wiring and store features in memory. Your employees can move a phone and connect it to the AT&T Voice DNA® service at any authorized location, and the phone will still have the same phone number and features. IP phones use Session Initiation Protocol (SIP) to communicate with the AT&T Voice DNA® application server.
- **Switch**—connects your on-site IP phones and computers to the network access circuit. The switch is customer-owned.
- **Dynamic Host Configuration Protocol (DHCP) server**—assigns and manages IP addresses for devices at your location. The AT&T Managed Router for MIS access and the Managed Integrated Device (MID) for AT&T VPN access are already configured for DHCP when delivered to the customer premises.
- **Edge router**—connects your private network to your Internet access service. We provide the managed edge router as part of the Internet access service at your hub location with MIS. For AT&T VPN, the customer must manage the router and configuration changes are necessary to support AT&T Voice DNA®.
- **VoIP network**—routes your incoming and outgoing VoIP calls and data traffic. For AT&T Voice NA® the VoIP network includes a device registration server, the AT&T Voice DNA® application server that provides network features to your VoIP phones, and a voicemail server.
- **Integrated access device**—allows standard analog phones, modems, or facsimile equipment to connect to your IP-based service. This analog gateway device converts between analog and IP signals and connects your analog devices to your IP LAN wiring.

The following options are available with AT&T Voice DNA®:

- **Standard package**—provides you with a web-based administration tool to set up user profiles, assign telephone numbers and feature packages, reset passwords, create company directories, create groups and billing codes, and view reports.
The Standard package includes Abbreviated Dial Plans, Audible Call Forward, Auto Callback Busy, Call Forward – Busy and No Answer, Call Hold, Call Reason Display, Call Transfer – Blind and Consultative, Call Waiting – Block/Unblock, Caller ID Blocking, Caller ID Presentation, Caller Name and Number Presentation, Call Restriction, Custom 911 Routing, Dial "0" for Company Operator, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Executive Busy Override, External Transfer, Fax Machines Utilizing G.711 Fax Protocol, Last Number Redial, Music On Hold, Station to Station Dialing, and Three-Way Conferencing.
- **Enhanced package**—includes all the features of the Standard package and adds a personal web portal, plus Alternate Name Search, Call Forking, Call Logs, Click to Call, Directory/Contacts, Locate Me (Find Me/Follow Me), Missed Call Notification, My Profile, and Speed Dialing Corporate and Personal.
Phone Features include Bridged Line Appearance, Multiple Line Appearances—single extension, Multiple Line Appearances—multiple extensions, Call Forwarding—Unconditional, Call Park, Call Pick-up, Call Pickup—Directed, Call Pickup—Group, Click to Call LCD, Distinctive Ringing, Intercom Calling, Do Not Disturb, and Last Call Return. Mandatory or optional billing account codes, call groups, and hunt groups are also available.
- **Premium package**—includes all the features of the Enhanced package and adds Switch Phone (also called Mid-call Transfer), Voicemail (unified messaging and message waiting indicator), and Microsoft Outlook® Integration.
With Outlook® Integration, you can see your missed, incoming, and outgoing call logs from your computer or your phone display; click-to-dial or email any Outlook® Integration contact directly from Outlook®; and click-to-dial or email anyone in your company directly from Outlook®.
- **Audio conferencing option**—supports on-demand or scheduled audio conferencing. You can have up to 10 conference participants for web portal conferencing, or 3 participants via phone

conference. The audio conferencing option is available only with the Enhanced or Premium package.

- **Auto Attendant option**—allows call routing based on responses that callers provide from a touchtone phone. Auto Attendant, also known as Call Tree, provides callers with voice menus and uses callers' responses to direct calls to extensions, departments, voicemail boxes, and announcements. This feature also allows customers to direct 8YY inbound calls to the VDNA Auto Attendant. This option is available only with the Enhanced or Premium package.
- **Call distribution option**—provides an affordable automated call distribution function that queues calls for your call center representatives to answer. It provides customized announcements and supports call distributor features such as Call Classification, Clearing and Mapping, Call Origin Display, Call Prioritization and Queuing, Music-on-Queue, and Automatic Overflow and Reporting. This option is available only with the Enhanced or Premium package.
- **Remote Worker/Remote Site (Remote Worker) option**—allows you to extend your enterprise features and functionality to your geographically dispersed workforce. It extends AT&T Voice DNA® service to remote sites using a broadband connection for both voice and data. Remote Worker supports small office and home office workers, "road warriors", and nomadic workers. It also provides you with secure voice tunneling and encryption options.
- **Demarcation/Site Survivability**—provides you continuity of service by routing calls over the public switch telephone network (PSTN) when your connection fails to the AT&T VoIP network. This option is mandatory with AT&T Voice DNA® on AT&T VPN because the Managed Integrated Device (MID) is used as the customer demarcation point.

AT&T Professional Services installs an MID on your premises between the AT&T-managed router for MIS access and your Local Area Network (LAN) switch if you choose to purchase the Site Survivability option. When in Site Survivability mode, the MID monitors your connection and reroutes calls in case of failure. You're responsible for purchasing the appropriate number of POTS lines with three-way calling to connect this device to the PSTN. With AT&T Voice DNA® on AT&T VPN, the MID acts as the demarcation point on the customer premises, allows AT&T to manage the customer's AT&T Voice DNA® service, and provides performance monitoring and QoS management. The actual Site Survivability functionality is optional.

SERVICE LEVELS:

AT&T has established service level objectives for services within the AT&T BVoIP portfolio. While AT&T cannot guarantee that these service level objectives will always be met, Customer may become eligible for a credit when they are not met, subject to the terms and conditions below.

In order to receive a credit under an AT&T BVoIP SLA, Customer must (a) have a trouble ticket opened and the trouble resolved, and (b) submit the credit request via the AT&T BusinessDirect® portal (<https://www.businessdirect.att.com>) no later than six (6) months after the date listed on the trouble ticket that indicates that the trouble was resolved.

Monthly Recurring Charges

SLA-eligible Monthly Recurring Charges are:

- VoIP Module Card Charge
- Calling Plan Concurrent Call Charge
- Telephone Number Charge
- VQM Charge
- AT&T Voice DNA® Feature Package Charge
- AT&T Voice DNA® Features Charge
- For AT&T Voice DNA on AT&T VPN only, VoIP Demarc/Site Survivability Charge

SLA Exclusions

AT&T is not responsible for failure to meet an SLA resulting from:

- The conduct of Customer or Users of AT&T BVoIP services;

- The failure or deficient performance of power, equipment, services or systems not provided by AT&T;
- Service interruptions, deficiencies, degradations or delays due to access lines or Customer Premises Equipment whether provided by AT&T or others (except as specifically provided in a particular SLA);
- Service interruptions, deficiencies, degradations or delays during any period in which AT&T or its agents are not afforded access to the premises where access lines associated with the AT&T transport service are terminated or AT&T CPE is located;
- Service interruptions, deficiencies, degradations or delays during any period when a Service Component is removed from service for maintenance or rearrangement purposes or for the implementation of a Customer order;
- Service interruptions, deficiencies, degradations or delays due to Customer's failure to order sufficient Concurrent Call paths or Underlying Transport Services bandwidth;
- Customer's use of incompatible PBX or other incompatible CPE;
- Customer's election not to release a Service Component for testing and/or repair and continued use of the Service Component;
- Failures in performance attributed to changes with any applicable foreign government or PTT regulations such as the PTT hours of operation;
- Failures in performance caused by any national or local holiday; or

In addition, AT&T BVoIP SLAs do not apply:

- If Customer is entitled to other available credits, compensation or remedies under its Service Agreement for the same service interruption, deficiency, degradation or delay; or
- For service interruptions, deficiencies, degradations or delays not reported by Customer to AT&T; or
- Where Customer reports an SLA failure, but AT&T does not find any SLA failure.

Use of Alternate Service

If Customer elects to use another means of communications during the period of interruption, Customer is solely responsible for the alternate communication service and any charges related to such.

Site Availability SLA

The Site Availability SLA is available only in the US.

The performance objective for the Site Availability SLA is that no problem occurring within the AT&T IP Network, the AT&T CPE, or any AT&T dedicated access providing service to the Site will prevent Customer from completing attempted BVoIP telephone calls (within the applicable Concurrent Call capacity at the location) for a period that lasts two consecutive hours or more. If AT&T does not meet this performance objective, Customer may be entitled to a Site Availability SLA credit equal to 1/30th of Customer's Covered AT&T BVoIP Monthly Charges at the affected Site for each such incident. The Site Availability SLA does not apply to Remote Sites.

For the Site Availability SLA, Customer may receive:

- only one credit for any calendar day for a particular Site;
- no more than five credits in any calendar month for a particular Site; and
- no more than thirty credits in any calendar year for a particular Site.

SERVICE AVAILABILITY/LIMITATIONS:

Service is generally available in Connecticut; however, specific phone numbers will need to be validated before orders can be submitted. Please check with your AT&T Representative for Service Availability.

Service Availability

Voice DNA is available for customer locations within the US Business VoIP footprint. Voice DNA also requires AT&T MIS or AVPN service.

A service availability check must be performed on the location and telephone number(s) where AT&T Voice DNA® is being requested to determine availability. Please check with your AT&T Representative for service availability.

INSTALLATION INTERVALS:

With MIS T1, NxT1 access: *60-100 days from receipt of order

With MIS Ethernet access: *120-180 days from receipt of order

With AVPN T1, NxT1 access: *90-130 days from receipt of order

With AVPN Ethernet access: *130-180 days from receipt of order

*Subject to capacity and availability. An assigned AT&T Order Manager will work with you in implementing your AT&T BVOIP service and will coordinate timelines based on service, speed, and location.

MOVES, ADDS, CHANGES INTERVALS:

Add AT&T Telephone Numbers to an existing BVOIP Service: 11 days

Port LEC Telephone Numbers to an existing BVOIP Service: 8-10 days

Adding Advanced Features: 9 days

Adding Inbound Alternate Routing: 10 days

Other MACD types available upon request.

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DAS	Item	Item Code	Description of Service/Equipment	Unit	Non-Recurring Unit Cost	Recurring Unit Cost	Usage Cost
					AT&T IP Flexible Reach (IP Flex) (see note 2)				
Add	07/07/15	07/28/15	1		IP Flex Reach Calling Plan Setup fee per site	Per Site	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	2		IP Flex Reach Calling Plan A (see note 1)	Per Concurrent Call	\$0.00	\$6.00	\$0.00
Add	07/07/15	07/28/15	3		IP Flex Reach Calling Plan B (see note 1)	Per Concurrent Call	\$0.00	\$8.33	\$0.00
Add	07/07/15	07/28/15	4		IP Flex Reach Calling Plan C (see note 1)	Per Concurrent Call	\$0.00	\$10.50	\$0.00
Add	07/07/15	07/28/15	5		IP Flex Reach - LD Off Net Outbound Local Minutes	Per Minute	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	6		IP Flex Reach - LD Off Net Outbound / Billable minutes / Outbound InterState and IntraState	Per Minute	\$0.00	\$0.00	\$0.0150
Add	07/07/15	07/28/15	7		IP Flex Reach / International Outbound	Per Minute	\$0.00	\$0.00	International Outbound LD rates in table below
Add	07/07/15	07/28/15	8		IP Flex Reach Telephone Numbers	Per Number	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	9		IP Flex Reach Virtual Telephone numbers	Per Number	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	10		IP Flex Reach Enhanced Features	Per Concurrent Call	\$0.00	\$1.60	\$0.00
					AT&T IP Toll Free (IPTF)				
					AT&T Toll Free Advanced Features (A minimum of at least one Toll Free Advanced Feature must be subscribed to with AT&T IP Toll Free service. Please refer to the AT&T Toll Free Services Product Schedule for the list of Toll Free Advanced Features or consult your AT&T Account Team.)				
Add	7/7/2015	07/28/15	11		IP Toll Free Calling Plan G Per Concurrent Call (see note 1)	Per Concurrent Call	\$0.00	\$0.00	\$0.00
Add	7/7/2015	07/28/15	12		Inbound IP Toll Free Usage Rate All United States & Puerto Rico 30 second minimum with 1 second rounding per call	Per Minute	\$0.00	\$0.00	\$0.0150
Add	7/7/2015	07/28/15	13		IP Toll Free Usage Rate-Canada-Inbound	Per Minute	\$0.00	\$0.00	\$0.0306
Add	7/7/2015	07/28/15	14		IP Toll Free IP Features - Transfer Connect-Courtesy Transfer	Per Concurrent Call	\$0.00	\$10.50	\$0.00
Add	7/7/2015	07/28/15	15		IP Toll Free IP Features - IP InfoPack - Standard	Per Concurrent Call	\$0.00	\$21.00	\$0.00

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Add	7/7/2015	07/28/15	16	IP Toll Free IP Features - IP InfoPack-Redirect without Data Forwarding/ 0 - 5,000 per redirect attempt	Per Redirect Attempt	\$0.00	\$0.00	\$0.06
Add	7/7/2015	07/28/15	17	IP Toll Free IP Features - IP InfoPack-Redirect without Data Forwarding/ 5,001 - 10,000 per redirect attempt	Per Redirect Attempt	\$0.00	\$0.00	\$0.06
Add	7/7/2015	07/28/15	18	IP Toll Free IP Features - IP InfoPack-Redirect without Data Forwarding/ 10,001+ per redirect attempt	Per Redirect Attempt	\$0.00	\$0.00	\$0.05
Add	7/7/2015	07/28/15	19	IP Toll Free IP Features - IP InfoPack-Redirect with Data Forwarding/ 0 - 5,000 per redirect attempt	Per Redirect Attempt	\$0.00	\$0.00	\$0.08
Add	7/7/2015	07/28/15	20	IP Toll Free IP Features - IP InfoPack-Redirect with Data Forwarding/ 5,001 - 10,000 per redirect attempt	Per Redirect Attempt	\$0.00	\$0.00	\$0.07
Add	7/7/2015	07/28/15	21	IP Toll Free IP Features - IP InfoPack-Redirect with Data Forwarding/ 10,001+ per redirect attempt	Per Redirect Attempt	\$0.00	\$0.00	\$0.07
Add	7/7/2015	07/28/15	22	IP Toll Free VoIP Module Card	Each	\$0.00	\$0.00	\$0.00
Voice DNA								
Add	07/07/15	07/28/15	23	VDNA Site Setup Fee	Per Site	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	24	VDNA Calling Plan B - Site Setup fee	Per Site	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	25	VDNA Standard Seats	Per Seat	\$0.00	\$20.58	\$0.00
Add	07/07/15	07/28/15	26	VDNA Enhanced Seats	Per Seat	\$0.00	\$22.68	\$0.00
Add	07/07/15	07/28/15	27	VDNA Premium Seats	Per Seat	\$0.00	\$24.78	\$0.00
Add	07/07/15	07/28/15	28	VDNA Telephone Numbers / per number	Per Number	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	29	VDNA Virtual Telephone numbers / per number	Per Number	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	30	VDNA / Features / Auto Attendant - Setup fee	Per Auto Attendant	\$0.00	\$0.00	\$0.00
Add	07/07/15	07/28/15	31	VDNA / Features / Auto Attendant	Per Simultaneous Call	\$0.00	\$10.00	\$0.00
Add	07/07/15	07/28/15	32	VDNA / Features / Attendant Console	Per Site	\$0.00	\$40.00	\$0.00
Add	07/07/15	07/28/15	33	VDNA / Features / Audio Conferencing	Per Seat	\$0.00	\$10.00	\$0.00
Add	07/07/15	07/28/15	34	VDNA / Features / Call Distribution	Per Site	\$0.00	\$44.80	\$0.00
Add	07/07/15	07/28/15	35	VDNA / Features / Site Survivability	Per Site	\$0.00	\$60.00	\$0.00

Note 1. When IP Toll Free and IP Flex are provisioned on the same SIP circuit, the IP Flex Calling Plan charge is applicable to both IP Flex and IP Toll Free concurrent calls (items 2-4)

Note 2. An AT&T Managed Internet Service or AVPN circuit is required to support these Services.

Outbound IP Long Distance Service: International Long Distance

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DAS	Item	Item Code	Description of Service/Equipment	Unit		Non-Mobile Terminated Cost per Minute	Mobile Terminated Cost per Minute
Add	07/07/15	07/28/15	36		AFGANISTAN	min.		\$0.73	\$0.73
Add	07/07/15	07/28/15	37		ALBANIA	min.		\$0.46	\$0.49
Add	07/07/15	07/28/15	38		ALGERIA	min.		\$0.34	\$0.39
Add	07/07/15	07/28/15	39		AMERICAN SAMOA	min.		\$0.27	\$0.31
Add	07/07/15	07/28/15	40		ANDORRA	min.		\$0.16	\$0.37
Add	07/07/15	07/28/15	41		ANGOLA	min.		\$0.55	\$0.64
Add	07/07/15	07/28/15	42		ANGUILLA	min.		\$0.31	\$0.35

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Add	07/07/15	07/28/15	43	ANTARTICA (CASEY)	min.		\$1.21	\$1.21
Add	07/07/15	07/28/15	44	ANTARTICA (SCOTT)	min.		\$1.21	\$1.21
Add	07/07/15	07/28/15	45	ANTIGUA	min.		\$0.25	\$0.30
Add	07/07/15	07/28/15	46	ARGENTINA	min.		\$0.22	\$0.41
Add	07/07/15	07/28/15	47	ARMENIA	min.		\$0.41	\$0.60
Add	07/07/15	07/28/15	48	ARUBA	min.		\$0.19	\$0.27
Add	07/07/15	07/28/15	49	ASCENSION ISLAND	min.		\$0.78	\$0.78
Add	07/07/15	07/28/15	50	AUSTRALIA	min.		\$0.09	\$0.23
Add	07/07/15	07/28/15	51	AUSTRIA	min.		\$0.10	\$0.23
Add	07/07/15	07/28/15	52	AZERBAIJAN	min.		\$0.42	\$0.64
Add	07/07/15	07/28/15	53	BAHAMAS	min.		\$0.16	\$0.17
Add	07/07/15	07/28/15	54	BAHRAIN	min.		\$0.38	\$0.43
Add	07/07/15	07/28/15	55	BANGLADESH	min.		\$0.53	\$0.64
Add	07/07/15	07/28/15	56	BARBADOS	min.		\$0.29	\$0.37
Add	07/07/15	07/28/15	57	BELARUS	min.		\$0.33	\$0.43
Add	07/07/15	07/28/15	58	BELGIUM	min.		\$0.09	\$0.25
Add	07/07/15	07/28/15	59	BELIZE	min.		\$0.37	\$0.49
Add	07/07/15	07/28/15	60	BENIN	min.		\$0.33	\$0.33
Add	07/07/15	07/28/15	61	BERMUDA	min.		\$0.16	\$0.22
Add	07/07/15	07/28/15	62	BHUTAN	min.		\$0.84	\$0.84
Add	07/07/15	07/28/15	63	BOLIVIA	min.		\$0.32	\$0.40
Add	07/07/15	07/28/15	64	BOSNIA	min.		\$0.30	\$0.43
Add	07/07/15	07/28/15	65	BOTSWANA	min.		\$0.32	\$0.39
Add	07/07/15	07/28/15	66	BRAZIL	min.		\$0.17	\$0.32
Add	07/07/15	07/28/15	67	BRITISH VIRGIN ISLANDS	min.		\$0.23	\$0.27
Add	07/07/15	07/28/15	68	BRUNEI	min.		\$0.35	\$0.53
Add	07/07/15	07/28/15	69	BULGARIA	min.		\$0.25	\$0.41
Add	07/07/15	07/28/15	70	BURKINA FASO	min.		\$0.46	\$0.43
Add	07/07/15	07/28/15	71	BURUNDI	min.		\$0.76	\$0.76
Add	07/07/15	07/28/15	72	CAMBODIA	min.		\$0.93	\$1.15
Add	07/07/15	07/28/15	73	CAMEROON	min.		\$0.47	\$0.47
Add	07/07/15	07/28/15	74	CANADA	min.		\$0.05	\$0.05
Add	07/07/15	07/28/15	75	CAPE VERDE ISLANDS	min.		\$0.42	\$0.42
Add	07/07/15	07/28/15	76	CAYMAN ISLANDS	min.		\$0.21	\$0.25
Add	07/07/15	07/28/15	77	CENTRAL AFRICAN REPUBLIC	min.		\$0.67	\$0.67
Add	07/07/15	07/28/15	78	CHAD REPUBLIC	min.		\$1.07	\$1.07
Add	07/07/15	07/28/15	79	CHILE	min.		\$0.17	\$0.34
Add	07/07/15	07/28/15	80	CHINA	min.		\$0.25	\$0.45
Add	07/07/15	07/28/15	81	CHRISTMAS ISLAND	min.		\$0.11	\$0.11
Add	07/07/15	07/28/15	82	COCOS ISLAND	min.		\$0.11	\$0.11
Add	07/07/15	07/28/15	83	COLOMBIA	min.		\$0.22	\$0.39
Add	07/07/15	07/28/15	84	COMOROS ISLAND	min.		\$0.68	\$0.91
Add	07/07/15	07/28/15	85	CONGO REPUBLIC	min.		\$0.46	\$0.58
Add	07/07/15	07/28/15	86	COOK ISLANDS	min.		\$0.80	\$0.80
Add	07/07/15	07/28/15	87	COSTA RICA	min.		\$0.22	\$0.25
Add	07/07/15	07/28/15	88	CROATIA	min.		\$0.27	\$0.43
Add	07/07/15	07/28/15	89	CUBA	min.		\$0.71	\$0.69
Add	07/07/15	07/28/15	90	CYPRUS	min.		\$0.29	\$0.47
Add	07/07/15	07/28/15	91	CZECH REPUBLIC	min.		\$0.29	\$0.40
Add	07/07/15	07/28/15	92	DEMOCRATIC REPUBLIC OF THE CONGO	min.		\$0.46	\$0.49
Add	07/07/15	07/28/15	93	DENMARK	min.		\$0.08	\$0.24
Add	07/07/15	07/28/15	94	DIEGO GARCIA	min.		\$1.73	\$1.73
Add	07/07/15	07/28/15	95	DJIBOUTI REPUBLIC	min.		\$0.47	\$0.48
Add	07/07/15	07/28/15	96	DOMINICA	min.		\$0.30	\$0.38

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Add	07/07/15	07/28/15	97	DOMINICAN REPUBLIC	min.		\$0.15	\$0.23
Add	07/07/15	07/28/15	98	EAST TIMOR	min.		\$0.80	\$0.80
Add	07/07/15	07/28/15	99	ECUADOR	min.		\$0.25	\$0.37
Add	07/07/15	07/28/15	100	EGYPT	min.		\$0.40	\$0.44
Add	07/07/15	07/28/15	101	EL SALVADOR	min.		\$0.26	\$0.34
Add	07/07/15	07/28/15	102	EQUATORIAL GUINEA	min.		\$1.05	\$1.15
Add	07/07/15	07/28/15	103	ERITREA	min.		\$0.62	\$0.63
Add	07/07/15	07/28/15	104	ESTONIA	min.		\$0.36	\$0.56
Add	07/07/15	07/28/15	105	ETHIOPIA	min.		\$0.60	\$0.64
Add	07/07/15	07/28/15	106	FAEROE ISLANDS	min.		\$0.24	\$0.24
Add	07/07/15	07/28/15	107	FALKLAND ISLANDS	min.		\$0.62	\$0.62
Add	07/07/15	07/28/15	108	FIJI	min.		\$0.50	\$0.50
Add	07/07/15	07/28/15	109	FINLAND	min.		\$0.08	\$0.23
Add	07/07/15	07/28/15	110	FRANCE	min.		\$0.08	\$0.28
Add	07/07/15	07/28/15	111	FRENCH ANTILLES	min.		\$0.26	\$0.50
Add	07/07/15	07/28/15	112	FRENCH GUIANA	min.		\$0.33	\$0.60
Add	07/07/15	07/28/15	113	FRENCH POLYNESIA	min.		\$0.42	\$0.74
Add	07/07/15	07/28/15	114	GABON REPUBLIC	min.		\$0.40	\$0.49
Add	07/07/15	07/28/15	115	GAMBIA	min.		\$0.35	\$0.36
Add	07/07/15	07/28/15	116	GEORGIA	min.		\$0.44	\$0.68
Add	07/07/15	07/28/15	117	GERMANY	min.		\$0.08	\$0.25
Add	07/07/15	07/28/15	118	GHANA	min.		\$0.32	\$0.39
Add	07/07/15	07/28/15	119	GIBRALTAR	min.		\$0.32	\$0.60
Add	07/07/15	07/28/15	120	GREECE	min.		\$0.14	\$0.31
Add	07/07/15	07/28/15	121	GREENLAND	min.		\$0.33	\$0.31
Add	07/07/15	07/28/15	122	GRENADA	min.		\$0.33	\$0.41
Add	07/07/15	07/28/15	123	GUADELOUPE	min.		\$0.25	\$0.50
Add	07/07/15	07/28/15	124	GUANTANAMO BAY (CUBA)	min.		\$1.05	\$1.05
Add	07/07/15	07/28/15	125	GUATEMALA	min.		\$0.22	\$0.31
Add	07/07/15	07/28/15	126	GUINEA	min.		\$0.43	\$0.49
Add	07/07/15	07/28/15	127	GUINEA BISSAU	min.		\$0.82	\$0.82
Add	07/07/15	07/28/15	128	GUYANA	min.		\$0.53	\$0.53
Add	07/07/15	07/28/15	129	HAITI	min.		\$0.39	\$0.51
Add	07/07/15	07/28/15	130	HONDURAS	min.		\$0.30	\$0.34
Add	07/07/15	07/28/15	131	HONG KONG	min.		\$0.11	\$0.18
Add	07/07/15	07/28/15	132	HUNGARY	min.		\$0.22	\$0.38
Add	07/07/15	07/28/15	133	ICELAND	min.		\$0.21	\$0.40
Add	07/07/15	07/28/15	134	INDIA	min.		\$0.32	\$0.45
Add	07/07/15	07/28/15	135	INDONESIA	min.		\$0.26	\$0.37
Add	07/07/15	07/28/15	136	IRAN	min.		\$0.56	\$0.64
Add	07/07/15	07/28/15	137	IRAQ	min.		\$0.67	\$0.75
Add	07/07/15	07/28/15	138	IRELAND	min.		\$0.08	\$0.23
Add	07/07/15	07/28/15	139	ISRAEL	min.		\$0.14	\$0.22
Add	07/07/15	07/28/15	140	ITALY	min.		\$0.08	\$0.25
Add	07/07/15	07/28/15	141	IVORY COAST	min.		\$0.59	\$0.64
Add	07/07/15	07/28/15	142	JAMAICA	min.		\$0.28	\$0.38
Add	07/07/15	07/28/15	143	JAPAN	min.		\$0.09	\$0.22
Add	07/07/15	07/28/15	144	JORDAN	min.		\$0.45	\$0.51
Add	07/07/15	07/28/15	145	KAZAKHSTAN	min.		\$0.22	\$0.39
Add	07/07/15	07/28/15	146	KENYA	min.		\$0.41	\$0.49
Add	07/07/15	07/28/15	147	KIRIBATI	min.		\$0.63	\$0.63
Add	07/07/15	07/28/15	148	KOREA (NORTH)	min.		\$1.31	\$1.31
Add	07/07/15	07/28/15	149	KOREA (SOUTH)	min.		\$0.11	\$0.18
Add	07/07/15	07/28/15	150	KUWAIT	min.		\$0.49	\$0.49
Add	07/07/15	07/28/15	151	KYRGHYZSTAN	min.		\$0.39	\$0.64

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Add	07/07/15	07/28/15	152	LAOS	min.		\$0.89	\$1.15
Add	07/07/15	07/28/15	153	LATVIA	min.		\$0.36	\$0.49
Add	07/07/15	07/28/15	154	LEBANON	min.		\$0.45	\$0.56
Add	07/07/15	07/28/15	155	LESOTHO	min.		\$0.44	\$0.53
Add	07/07/15	07/28/15	156	LIBERIA	min.		\$0.33	\$0.35
Add	07/07/15	07/28/15	157	LIBYA	min.		\$0.47	\$0.64
Add	07/07/15	07/28/15	158	LIECHTENSTEIN	min.		\$0.12	\$0.33
Add	07/07/15	07/28/15	159	LITHUANIA	min.		\$0.44	\$0.53
Add	07/07/15	07/28/15	160	LUXEMBOURG	min.		\$0.11	\$0.26
Add	07/07/15	07/28/15	161	MACAU	min.		\$0.34	\$0.49
Add	07/07/15	07/28/15	162	MACEDONIA	min.		\$0.29	\$0.41
Add	07/07/15	07/28/15	163	MADAGASCAR	min.		\$1.26	\$1.36
Add	07/07/15	07/28/15	164	MALAWI	min.		\$0.35	\$0.43
Add	07/07/15	07/28/15	165	MALAYSIA	min.		\$0.19	\$0.25
Add	07/07/15	07/28/15	166	MALDIVES	min.		\$0.60	\$0.60
Add	07/07/15	07/28/15	167	MALI	min.		\$0.52	\$0.64
Add	07/07/15	07/28/15	168	MALTA	min.		\$0.33	\$0.57
Add	07/07/15	07/28/15	169	MARSHALL ISLAND	min.		\$0.39	\$0.39
Add	07/07/15	07/28/15	170	MARTINIQUE	min.		\$0.26	\$0.50
Add	07/07/15	07/28/15	171	MAURITANIA	min.		\$0.52	\$0.64
Add	07/07/15	07/28/15	172	MAURITIUS	min.		\$0.49	\$0.74
Add	07/07/15	07/28/15	173	MAYOTTE	min.		\$0.52	\$0.81
Add	07/07/15	07/28/15	174	MEXICO	min.		\$0.11	\$0.47
Add	07/07/15	07/28/15	175	MICRONESIA	min.		\$0.40	\$0.40
Add	07/07/15	07/28/15	176	MOLDOVA	min.		\$0.44	\$0.64
Add	07/07/15	07/28/15	177	MONACO	min.		\$0.11	\$0.22
Add	07/07/15	07/28/15	178	MONGOLIA	min.		\$0.82	\$0.82
Add	07/07/15	07/28/15	179	MONTENEGRO	min.		\$0.29	\$0.42
Add	07/07/15	07/28/15	180	MONTSERRAT	min.		\$0.34	\$0.35
Add	07/07/15	07/28/15	181	MOROCCO	min.		\$0.34	\$0.53
Add	07/07/15	07/28/15	182	MOZAMBIQUE	min.		\$0.61	\$0.74
Add	07/07/15	07/28/15	183	MYANMAR (Burma)	min.		\$0.93	\$1.36
Add	07/07/15	07/28/15	184	NAMIBIA	min.		\$0.37	\$0.53
Add	07/07/15	07/28/15	185	NAURU	min.		\$1.88	\$1.88
Add	07/07/15	07/28/15	186	NEPAL	min.		\$0.53	\$0.53
Add	07/07/15	07/28/15	187	NETHERLANDS	min.		\$0.08	\$0.29
Add	07/07/15	07/28/15	188	NETHERLANDS ANTILLES	min.		\$0.24	\$0.22
Add	07/07/15	07/28/15	189	NEW CALEDONIA	min.		\$0.57	\$0.57
Add	07/07/15	07/28/15	190	NEW ZEALAND	min.		\$0.16	\$0.33
Add	07/07/15	07/28/15	191	NICARAGUA	min.		\$0.29	\$0.37
Add	07/07/15	07/28/15	192	NIGER REPUBLIC	min.		\$0.48	\$0.48
Add	07/07/15	07/28/15	193	NIGERIA	min.		\$0.40	\$0.49
Add	07/07/15	07/28/15	194	NIUE ISLANDS	min.		\$1.93	\$1.93
Add	07/07/15	07/28/15	195	NORFOLK ISLAND	min.		\$1.21	\$1.21
Add	07/07/15	07/28/15	196	NORWAY	min.		\$0.08	\$0.23
Add	07/07/15	07/28/15	197	OMAN	min.		\$0.46	\$0.53
Add	07/07/15	07/28/15	198	PAKISTAN	min.		\$0.52	\$0.58
Add	07/07/15	07/28/15	199	PALAU REPUBLIC	min.		\$0.58	\$0.58
Add	07/07/15	07/28/15	200	PALESTINE	min.		\$0.26	\$0.29
Add	07/07/15	07/28/15	201	PANAMA	min.		\$0.24	\$0.34
Add	07/07/15	07/28/15	202	PAPUA NEW GUINEA	min.		\$0.55	\$0.55
Add	07/07/15	07/28/15	203	PARAGUAY	min.		\$0.30	\$0.42
Add	07/07/15	07/28/15	204	PERU	min.		\$0.26	\$0.52
Add	07/07/15	07/28/15	205	PHILIPPINES	min.		\$0.19	\$0.30
Add	07/07/15	07/28/15	206	POLAND	min.		\$0.22	\$0.36

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Add	07/07/15	07/28/15	207	PORTUGAL	min.		\$0.11	\$0.27
Add	07/07/15	07/28/15	208	QATAR	min.		\$0.47	\$0.53
Add	07/07/15	07/28/15	209	REUNION ISLAND	min.		\$0.52	\$0.81
Add	07/07/15	07/28/15	210	ROMANIA	min.		\$0.32	\$0.43
Add	07/07/15	07/28/15	211	RUSSIA	min.		\$0.21	\$0.26
Add	07/07/15	07/28/15	212	RWANDA	min.		\$0.60	\$0.60
Add	07/07/15	07/28/15	213	SAN MARINO	min.		\$0.18	\$0.18
Add	07/07/15	07/28/15	214	SAO TOME	min.		\$1.16	\$1.16
Add	07/07/15	07/28/15	215	SAUDI ARABIA	min.		\$0.40	\$0.52
Add	07/07/15	07/28/15	216	SENEGAL	min.		\$0.56	\$0.74
Add	07/07/15	07/28/15	217	SERBIA	min.		\$0.29	\$0.42
Add	07/07/15	07/28/15	218	SEYCHELLES ISLAND	min.		\$0.72	\$0.72
Add	07/07/15	07/28/15	219	SIERRA LEONE	min.		\$0.48	\$0.53
Add	07/07/15	07/28/15	220	SINGAPORE	min.		\$0.12	\$0.22
Add	07/07/15	07/28/15	221	SLOVAKIA REPUBLIC	min.		\$0.25	\$0.41
Add	07/07/15	07/28/15	222	SLOVENIA	min.		\$0.25	\$0.42
Add	07/07/15	07/28/15	223	SOLOMON ISLANDS	min.		\$1.33	\$1.33
Add	07/07/15	07/28/15	224	SOMALIA	min.		\$0.90	\$0.90
Add	07/07/15	07/28/15	225	SOUTH AFRICA	min.		\$0.21	\$0.36
Add	07/07/15	07/28/15	226	SPAIN	min.		\$0.08	\$0.26
Add	07/07/15	07/28/15	227	SRI LANKA	min.		\$0.50	\$0.64
Add	07/07/15	07/28/15	228	ST HELENA	min.		\$1.04	\$1.04
Add	07/07/15	07/28/15	229	ST LUCIA	min.		\$0.27	\$0.37
Add	07/07/15	07/28/15	230	ST VINCENT	min.		\$0.30	\$0.40
Add	07/07/15	07/28/15	231	ST. KITTS / NEVIS	min.		\$0.26	\$0.37
Add	07/07/15	07/28/15	232	ST. PIERRE & MIQUELON	min.		\$0.24	\$0.50
Add	07/07/15	07/28/15	233	SUDAN	min.		\$0.65	\$0.74
Add	07/07/15	07/28/15	234	SURINAME	min.		\$0.59	\$0.64
Add	07/07/15	07/28/15	235	SWAZILAND	min.		\$0.33	\$0.49
Add	07/07/15	07/28/15	236	SWEDEN	min.		\$0.08	\$0.26
Add	07/07/15	07/28/15	237	SWITZERLAND	min.		\$0.08	\$0.33
Add	07/07/15	07/28/15	238	SYRIA	min.		\$0.52	\$0.64
Add	07/07/15	07/28/15	239	TAIWAN	min.		\$0.13	\$0.25
Add	07/07/15	07/28/15	240	TAJIKISTAN	min.		\$0.23	\$0.23
Add	07/07/15	07/28/15	241	TANZANIA	min.		\$0.41	\$0.62
Add	07/07/15	07/28/15	242	THAILAND	min.		\$0.24	\$0.30
Add	07/07/15	07/28/15	243	TOGO	min.		\$0.52	\$0.52
Add	07/07/15	07/28/15	244	TONGA ISLANDS	min.		\$0.52	\$0.52
Add	07/07/15	07/28/15	245	TRINIDAD	min.		\$0.27	\$0.32
Add	07/07/15	07/28/15	246	TURKMENISTAN	min.		\$0.51	\$0.51
Add	07/07/15	07/28/15	247	TUNISIA	min.		\$0.31	\$0.39
Add	07/07/15	07/28/15	248	TURKEY	min.		\$0.24	\$0.34
Add	07/07/15	07/28/15	249	TURKS & CAICOS ISLANDS	min.		\$0.28	\$0.28
Add	07/07/15	07/28/15	250	TUVALU	min.		\$0.93	\$0.93
Add	07/07/15	07/28/15	251	UGANDA	min.		\$0.39	\$0.49
Add	07/07/15	07/28/15	252	UKRAINE	min.		\$0.31	\$0.43
Add	07/07/15	07/28/15	253	UNITED ARAB EMIRATES	min.		\$0.30	\$0.36
Add	07/07/15	07/28/15	254	UNITED KINGDOM	min.		\$0.04	\$0.24
Add	07/07/15	07/28/15	255	URUGUAY	min.		\$0.32	\$0.43
Add	07/07/15	07/28/15	256	UZBEKISTAN	min.		\$0.29	\$0.39
Add	07/07/15	07/28/15	257	VANUATU	min.		\$1.53	\$1.53
Add	07/07/15	07/28/15	258	VATICAN CITY	min.		\$0.08	\$0.08
Add	07/07/15	07/28/15	259	VENEZUELA	min.		\$0.19	\$0.37
Add	07/07/15	07/28/15	260	VIETNAM	min.		\$0.57	\$0.64
Add	07/07/15	07/28/15	261	WALLIS & FORTUNA ISLANDS	min.		\$1.88	\$1.88

MASTER AGREEMENT NUMBER: **B-03-012** DAS APPROVAL DATE: **7/28/2015**

VENDOR NAME: AT&T Corporation

SERVICE NAME: SIP Trunk: Business Voice Over IP Services

Add	07/07/15	07/28/15	262	WESTERN SAMOA	min.		\$0.46	\$0.43
Add	07/07/15	07/28/15	263	YEMEN REPUBLIC	min.		\$0.45	\$0.49
Add	07/07/15	07/28/15	264	ZAMBIA	min.		\$0.41	\$0.49
Add	07/07/15	07/28/15	265	ZIMBABWE	min.		\$0.35	\$0.43